

PUBLIC ACCOMMODATIONS SETTLEMENTS CLOSED 2016

- ▶ **New York State Citizen v. Privately Owned Vermont Hotel** - Complainant is mother to an individual with disabilities requiring the aid of a service animal. Complainant reserved a rental unit for herself and son at the facility. Upon arrival, Respondents failed to allow Complainant, her son, and service animal entry to a reserved rental unit. After filing a complaint with the VHRC, Respondents agreed to have all employees attend training regarding The Americans with Disabilities Act and Vermont Public Accommodations Act with a specific focus on service animals; to write a letter of apology to Complainant acknowledging that her son's dog was a service animal; and to provide Complainant seven days without charge at their lodging facility.
- ▶ **Vermont Human Rights Commission v. Privately Owned Vermont Business** - The VHRC filed a Commission Complaint due to the continued failure of Respondents to respond to and address accessibility issues at their Vermont based store. After filing the complaint, Respondents agreed to retain an architect to draft plans to construct a ramp that complies with the American's with Disabilities Act and to have construction complete by July 1, 2016.
- ▶ **Vermont Citizen v. Privately Owned Vermont College** - The Complainant is an individual with disabilities who filed a complaint of discrimination with the VHRC after Respondents failed to provide her with reasonable accommodations as a student with disabilities. After filing the complaint, Respondents agreed to replace Complainant's first semester grades to "Pass" and to have the VHRC meet with their ADA Committee to review and make recommendations for changes to its policies and procedure regarding student reasonable accommodation requests.
- ▶ **Vermont Citizen v. Corporately Owned Vermont Retail Store** - The Complainant is an individual with a disability. Complainant alleged that the Respondents discriminated against her when staff asked that she not return to the store because of a manifestation of her disability. After filing a complaint with the VHRC Respondents agreed to make a \$100

donation to the Vermont Center for Independent Living and that staff complete training focusing on the Americans with Disabilities Act requirements for places of public accommodations.

▶ **Vermont Citizen v. Privately Owned Vermont Veterinary Clinic** - The Complainant is the mother of an individual with a mobility disability. When arriving to the veterinary clinic her son was unable to enter the facility because there was no ramp or accessible entry. After filing a complaint with the VHRC Respondents agreed to allow a VHRC staff member to make a site visit to provide input regarding making the facility more accessible and to provide Small Business ADA training to staff.

▶ **Vermont Citizen v. Vermont Village Municipality, Vermont Department of Public Safety and Vermont Town Municipality** - The Complainant is an African American female that alleged discrimination on the basis of race and color in connection to a motor vehicle stop resulting in search. After filing a complaint with the VHRC, Respondents agreed to pay Complainant a total sum of \$35,000.